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1

Insert your AY SIM into your device and switch the phone on.

2

Once you are connected to a network you will need dial #954. Should you not automatically register to a network please do a Manual search and select available network.

3

If you still not have reception and can't register a network please go to phone settings and find SIM profile. In SIM profile settings (Select Location) please be sure you have selected GLOBAL+ profile.

4

IMPORTANT
Every time when you change Network operator, Move in Roaming, Switch off, Restart or change new device you must perform this command once dial #954. This command activate call-back on.

QUICK START

First time usage AY SIM.

You've just bought a new AY SIM. Before you start using it follow our simple step-by-step guide.

MAKING A CALL

Just dial the number in International format with (00 or +) and the system will call you back. Answer and your call will be connected. If you keep having issues with call back, every time dial a number and put # in end.



SETUP DATA

For all devices ensure Data Roaming is switched ON.

For iPhone configuration:

1. Connect your device to a WiFi network with Internet.
2. Dial *172# . The handset will receive SMS with a set instruction.
3. Follow the instructions to setup the APN (Access Point Name).

For Android configuration:

1. Navigate to the APN setting in the phone settings.

2. Add the APN manually calling 'globaldata' low letterhead together.
3. No username or password is required.

SHORT CODES DIAL

- *100# - balance check, contract expire
- *110# - SIM ID (ICCID), extension direct AY number, and any related DID (Direct Inward Dial) number
- 150*(country code)(International format leading zero or +)# This is sets the CLI (Call Line Identifier)
- 150*0000# - Randon CLI
- 300* (1 to 6)# secure voice tone
- 300*0# reset secure voice tone